

Southwest Vision Center's

CONTACT LENS AND MANAGEMENT POLICY

Contact Lens Management Fees

1. Are required every year and are non-refundable. Fees range from \$77.35 to \$168.35 depending on patient's needs.
2. A Contact Management Fee covers (45) forty-five days from original fitting. If patient is seen by doctor after this allotted time there is an additional fee.
3. Contact Lens Management has (6) levels of care. The level is determined by difficulty of fit and the number of follow-ups needed to finalize the Rx. The fees are in addition to your eye exam fee. This is true for both private pay and insurance coverage.
4. All eye irritations and/or infections are not part of the contact lens management. These office visits have an additional fee, and may be covered by your medical insurance.

Contact Lenses Purchased From Outside Source

1. If contacts are not working out for any reason including but not limited to prescription, comfort or adaptation, this office assumes no liability for contacts purchased outside this office.

Contact Lenses Purchased From Southwest Vision Center

1. Undamaged and unopened boxes or vials may be exchanged for up-dated prescriptions and /or credits in this office within (30) thirty days of purchase.
2. Any boxes or vials of contacts with broken seals or damaged packaging can not be returned under any circumstance.
3. Unfortunately contact lenses are very delicate and easily torn there for they require delicate handling and do not have any type of warranties. (ex: torn, broken, chipped, etc.)

Free Contact Lens Trials

1. The only time free trial lenses will be dispensed is at the time of exam and fitting, when the doctor needs to confirm a fit.

The Contact lens industry has changed considerably. Due to these changes contact lens manufacturers are not as liberal with their trial lenses. Therefore Southwest Vision Center's contact lens return policies and trial dispensing have been directly affected. We are sorry if this creates any inconvenience for anyone.

Contact Lens Teach

I understand that \$30.00 of the contact service fee is non-refundable once training is initiated.

_____ (Patient or Responsible Party's Initials)

All Contact Lens Exams

Dr. Mario Contaldi "requires" a corneal health screening on contact lens exams for all existing and new patients. There is a \$10 fee that will not be covered under any health or vision insurances.

_____ (Patient or Responsible Party's Initials)

Contact Management Fee

I understand that the contact management fee is non-refundable after fit is conducted.

_____ (Patient or Responsible Party's Initials)

Management

I have read and understand the above information.

Patient or Guardian's Signature

Date _____